**GAMUCHIRAI DAMBANJERA**

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**SUMMARY**

An adaptable and responsible young professional seeking an opportunity at your esteemed establishment. Bachelor’s degree in Informatics providing a well-rounded background, analytical/logical approach, software skills, and the ability to work under pressure. Reliable, determined, motivated, structured, with strong attention to detail and a keen interest in learning about new technologies and business issues. Demonstrates the ability to work independently and collaboratively within a team.

**EDUCATION**

**University of Pretoria *(U.P)***

***Bachelor of Commerce, Information Systems*** **Completed: Nov 2021**

* Systems Analyst, Project Manager, and Software Developer for the final year project (Pro Bono system for Johann Van Heerden ART)

**Dansa International College**

***National Senior Certificate (Matric)*** **Completed: Dec 2015**

* Bachelors entrance into University

**TECHNICAL PROJECTS**

***INF 370 Final-year Project*** *(University of Pretoria)* **2021**

* Analyzed challenges faced by Johan van Heerden Art Gallery with their manual administration system.
* Proposed a web-based solution using C#, SQL Server, Angular 10, JavaScript, API’s, VISIO, Electron, GITHUB, and ASANA.
* Streamlined processes, increased efficiency, and reduced errors, leading to a 70% improvement in administrative efficiency.

**PROFESSIONAL EXPERIENCE**

**Westech**

*Junior IT Project Manager* **Mar 2022 -Oct 2023**

* Developed comprehensive project plans, reducing project delays by 15%.
* Conducted thorough risk assessments and implemented mitigation strategies.
* Implemented quality assurance processes, reducing defects by 30%.
* Met or exceeded project deadlines in 90% of cases.
* Conducted post-project reviews, implementing best practices for a 25% increase in project success rates.

**Gleam Skills Academy**

*Web Developer* PART-TIME **Jan 2021- Feb 2022**

* Created a user-friendly and responsive interface, increasing user satisfaction by 50%.
* Built and maintained high-quality, reusable, and reliable code, reducing errors by 30%.
* Ensured website security by applying updates and patches, reducing vulnerabilities by 40%.
* Optimized website performance, reducing loading time by 50% and improving user experience

**SBK Gym Pretoria West**

*Junior Sales Consultant* **Feb 2018-Mar 2020**

* Achieved top consultant performance for 5 consecutive months.
* Conducted facility tours with an 80% satisfactory rate.
* Exceeded sales targets by closing an average of 5 sales per day.
* Maintained daily records of 3 sales and prospective member information.

**SKILLS & CORE COMPETENCIES**

* Python & C#
* .NET Framework/ .NET Core.
* Wireframing
* Stakeholder management
* Data Analysis/ Modelling/ Maps
* Advanced Excel.
* SQL.
* CRM/ ERP
* Artificial Intelligence (ChatGPT)
* SDLC
* Sales & Marketing
* MS Visio
* Graphic Design
* Functional/Business Requirements
* Entity Diagram mapping
* SDLC
* Supply Chain knowledge
* UML
* Agile, Scrum & Waterfall Methodologies
* GitHub/ Asana
* AI Prompt Engineering
* Project Management
* TOGAF
* Power BI & Tableau
* WordPress
* Quality Assurance
* Stakeholder Management
* Skilled Negotiator
* Analytical and Reasoning Ability
* Industrious
* Independent
* Process improvement
* Effective verbal and written communication abilities
* Capable of finding practical solutions to challenges
* Flexible in adjusting to changing circumstances and conditions
* Skilled at establishing and maintaining relationships with others

**COURSES**

***Salesforce Trailhead*,** Salesforce CRM **Jun 2021- Present**

***Ready For Work Programme*,** University of Pretoria **Aug 2018- Dec 2018**

**REFERENCES**

***Charles Appiah***, Colleague at Westech

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***Matthews Kopoyapudi***, Sales Manager at SBK Gym

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***Jerry Osayande***, Founder at Gleam Skills Academy

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