

EDUCATION

B – TECH DEGREE - 2003

MECHANICAL ENGINEERING

DURBAN UNIVERSITY OF **TECHNOLOGY (DUT)**

PROJECT MANAGEMENT - 2006

DURBAN UNIVERSITY OF **TECHNOLOGY (DUT)**

ISO COURSES- 2013

ISO 9001 Auditing QMS Systems

SABS CENTRE

Curriculum Vitae AHMED ABRAM

B-Tech Mechanical Engineering

Profile

My involvement in the world of Engineering goes back twenty years (20yrs) within a wide variety of industries. From the Food Industry, Process Equipment Manufacturers, Automotive Industry, Steam Turbine Engineering, Coating Industry and Building Consulting Engineers.

Having tenured the longest at Toyota Tsusho Africa, where I held the position of Quality Support Engineer and New Business Developer for 7.5 years. I was exposed to various and important aspects of how a sustainable and successful organization should function. More so on key methods and plans to ensure the best alignment of global strategies to facilitate its goals and objectives locally.

CONTACT

Telephone : Country :

079 875 5613 South Africa

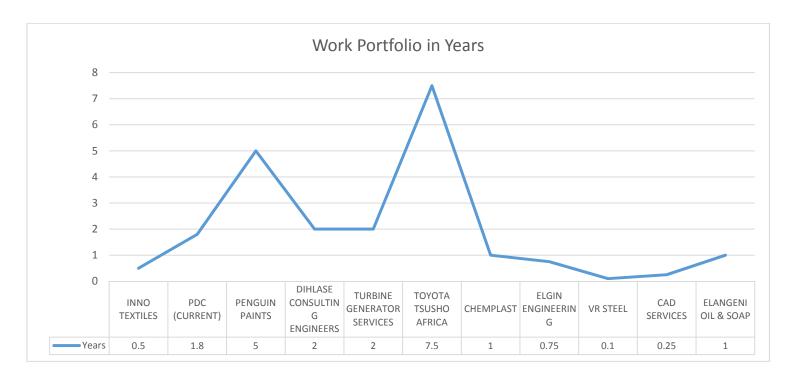
Email: ahmed.abram@gmail.com Age : 46

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Instagram Handle AHMED.ABRAM

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Linkedin : ahmed abram



			Year of
Company	Position	Years	Employment
Inno Textiles	Quality and Environmental Manager	0.5	2024 - Current
PDC Pressure Die Casting	Plant Quality Manager	1.8	2022-2024
Penguin Paints	Operations Manager	5	2016-2022
Dihlase Consulting Engineers	Mechanical Engineer	2	2014-2016
Turbine Generator Services	Quality Manager	2	2012-2014
	Quality Engineer/New Business		
Toyota Tsusho Africa	Developer	7	2005-2012
Chemplast	Sales Engineer	1	2003
Elgin Engineering	Mechanical Draughtsman	0.75	2002
VR Steel	Mechanical Draughtsman	0.1	2002
CAD Services	Mechanical Draughtsman	0.25	2002
Elangeni Oil and Soap	Mechanical Technician	1	2001

SKILLS

 $\mathbf{MARKETING}$

STRATEGY

BUDGET ★★★★☆☆

PLANNING

PEOPLE SKILLS $\star \star \star \star \star$

TEAMWORK ★★★★☆☆

TIME MANAGEMENT $\star \star \star \star \star$

LEADERSHIP ★★★☆☆☆

ADABTABILITY

GLOBAL BUSINESS ENGAGEMENT VISITS

UNITED KINGDOM – TOYOTA QUALITY EXPO

THAILAND – SUPPLIER VISITS

JAPAN – SUPPLIER VISITS

CHINA – SUPPLIER VISITS

SINGAPORE - SUPPLIER VISITS

TURKEY - SUPPLIER VISITS

PERSONAL INFORMATION

MARITAL STATUS : MARRIED CHILDREN : 3 AREA OF RESIDENCE : DURBAN KZN SCHOOL EDUCATION : MATRIC EXTRA CURRICULAR : CRICKET & FISHING

Position: Quality and Environmental Manager

Company : Inno Textiles – March 2024 to Current

- Maintain the Quality and Environmental systems, ensuring they are compliant with ISO 9001, IATF 16949 and ISO14001 standards.
- Manage a team of QC Supervisors and the HSE Team to ensure compliance to quality and company policies to legislation/OHS Act.
- Ensure the re-certification of both ISO 9001, IATF 16949 and ISO 14001 standards on an annual basis with external auditors, and all the requirements that go along with this.
- To eliminate quality defects and minimize the environmental footprint.
- Review and update process FMEA's and control plans where required.
- Responsible for all customer interaction and management regarding quality related issues, including any ICARS and Customer Complaints. This includes creating all ICARS and ensuring they are effectively closed out and the information fed back to the customer where required.
- Manage all customer complaints from inception to closure making sure the customer walks away satisfied with the outcome, and that all corrective actions have been effectively implemented to ensure the complaint does not re-occur.
- Manage all customer returns making sure the stock is correctly verified, graded, and processed by the Quality department. This includes having to go to customers on occasion to do a stock verification at their premises.
- Prepare all documentation for any credits that might be due to customers making sure they are processed within latest 2 weeks of the complaint being received.
- Ensure all external Quality concerns are effectively dealt with and robust countermeasures are put in place to prevent a recurrence.
- Manage any external audits and ensure that we pass all our external audits.
- Oversee and manage the Quality and Health and Safety department.
- Create a team of individuals within the Quality Department to make a world class manufacturing plant.
- Compile written Quality documentation (SOPs and Work Instructions) for New and existing Products.

<u>Reference – Director</u> – Details will be provided by Applicant

Position : Plant Quality Manager

Company : PDC Pressure Die Casting – June 2022 to Feb 2024

- Oversee and create a Quality Culture within the entire organization.
- Manage entire Quality Department including Metrology Department.
- Be part of the Management Review and report Quality Rejects including Quality Budgets to the Managing Director.
- Maintain all certification ie. ISO 9001/2015, IATF 16949, ISO 14001
- Conduct Supplier assessments for New Suppliers and carry out Product Quality Audits on current
- Suppliers; and report on findings.
- Knowledge of MRP / ERP systems
- APQP | PPAP | FMEA preparation of new projects.
- Create and maintain all relationships with Automotive Suppliers Ford, VW, Toyota and Tier 1 Suppliers.
- Preparation of customer ISIR, PSW'S and PPAP packages.
- Customer product Quality complaint investigations, ensuring effective close out of complaints to increase Customer Satisfaction and improved customer assessment reports
- Lead Product Audits on products as per Audit Plan, report results and advise recommendations for improvement where required.
- Take ownership of identified Quality Projects/tasks as allocated within the Quality Department. Identify and own Process Improvements in the inspection, handling and storage activities of process, focused on delivering consistent Product Quality to meet Customer expectations.
- Co-ordinating Product Testing and R&D functions for New Product Introductions and product improvements.
- Develop/revise Product Quality Standards as and when required by the business on New/current Products.
- Compile written Quality documentation (SOPs and Work Instructions) for New and existing Products.

Reference – Engineering Manager – Anton Wessels 083 651 3954

Position : Operations Manager

Company : Penguin Paints - Durban - Sep 2016 to May 2022

- Develop sales strategy and implement with sales staff.
- Liaise and communicate with suppliers.
- Ensure continuous quality.
- Continuous product R&D and test against standards in the industry.
- Liaise with various suppliers to ensure that the business thrives.
- Products that are in keeping with market standards or higher.
- Develop technical skills of production and retail staff.
- Liaise with Finance regarding credit notes.
- Ensure a healthy GP on range of products being produced.
- Quarterly meetings with Packaging suppliers and Artwork designers in ensuring that Penguin Paints packaging designs are innovative.
- Family owned business

Reference – Penguin Paints – Fazel Abram (Brother) – Financial Director -076 738 1983

Experience

Position : Mechanical Engineer

Company : Dihlase Consulting Engineers – Durban - Nov 2014 to Aug 2016

- Executes tender application.
- Determines extent of the project and professional fees.
- Prepared preliminary design and reports.
- Part of the key design team responsible for end-to-end design.
- Prepare specification of the HVAC Equipment.
- Provide contract administration and management including hold meetings and preparing minutes of meetings, monitors contractor's progress and issues interim certificates.
- Supervisor all commissioning tests and handover procedures.
- Provide aftercare on projects with the client.
- Provide technical input to the technical department within the office.
- Assist marketing in actively recommended Dihlase's expertise.
- Responsible for successful execution of projects including site inspections.
- Develop QMS System within the Durban Office and ensuring that we remain ISO9001 Compliant. Reason for Leaving : Company was downsizing

Reference – Dihlase Consulting Engineers - ME Rawat – Branch Manager -082 417 8644

Position : Quality Manager

Company : Turbine Generator Services – Durban -Dec 2012 to Oct 2014

- Create a quality conscious environment for the 50+ staff.
- Maintain and develop IS09001 accreditation.
- Develop NOSA 3 Star Compliance related to health and safety grading system.
- Develop various policies within the company pertaining to Quality, Health and Safety.
- Develop training programs for technical ,office staff in line with the Skills Development program.
- Create budgets for Quality department expenditure.
- Monitor, control and implement NCRs and CAR's for the parts being manufactured.
- Liaise and communicate with suppliers and various service providers in ensuring continuous quality.
- Audit Projects and various ISO9001 policies in ensuring compliance.
- Ensure a healthy GP related to Quality related issues.
- Quarterly presentations to all staff regarding training, safety and quality.
- Oversee the Quality and Safety departments and ensuring commitments and directional focus are being met.
- Develop strategic training programs with MERSETA in ensuring the staff members are adequately trained in respect of mandatory and discretionary grants.
- Bi Annual presentations to the Directors on all aspects of Quality, Health and Safety and Training. Reason for Leaving : Better opportunities in career growth

Reference – Turbine Generator Service - J.Field – Director - 031-705 3800

Experience

Position : New Business Developer

Company : Toyota Tsusho Africa – Durban - March 2010 to Nov 2012

- Global sourcing of Non-Automotive Business Opportunities.
- Negotiate with Global and Local Logistical organisations.
- Negotiate with international manufacturers and trading houses for best pricing
- Prepare of Quotation for local customers
- Customer and supplier liaison visits
- Monthly budgets ensuring we meet targets
- Manage and streamline the supply chain to ensure cost effective solutions
- Reason for Leaving : Better Management role was offered

Reference - Toyota Tsusho - Lorraine Murugasen-Manager - 073 173 0424

Position : Quality Engineer

Company : Toyota Tsusho Africa - Durban - March 2005 to Feb 2010

- Management of Quality issues with local Automotive Vendors and international suppliers.
- Regular visits to different SA Vendors.
- Manage the QC processes globally including submission of reports, sample logistics, quarantine of stock.
- APQP | PPAP | FMEA preparation of new projects.
- Creation of Quality Processes for product assembly checks before and after delivery.
- Produce SMQR Reports to overseas suppliers.
- Liaise and communicate with Thailand, Japan, Indonesia, UK, Turkey, and parts of Europe.
- Action Plan to resolve specific quality concerns per customer audit or report.
- Monitor, control and implement countermeasures for Quality incidents.
- Ensure zero cost accredited to TTAF based on each Quality concern.
- Maintain proper communication route and related documentation like MRS, ECI and ROC Documents.
- Design and Implement Quality Manual related to all Quality aspects of the Business ISO 14001 and ISO 9001.
- Develop Packing Specification with Packaging suppliers and Toyota
- Introduce and undertake Projects overseeing Sales Administrators
- Have Weekly meetings with Logistics Manager and Customer
- Had the opportunity to visit Thailand, Japan, Turkey, UK and China to visit Suppliers and view Production processes.

Reason for Leaving : Moved within the company

Reference – Toyota Tsusho – Jason Fourie – Manager 0026 48 185 08 222 - jason@interlogix.com.na

Position : Sales Engineer

Company : Chemplast Process Equipment – Durban

Oct 2003 to Nov 2004

- Technical assistance to existing Jones equipment users, including field service engineering, execution of maintenance /surveillance work on Jones equipment in the Natal area.
- Sales meetings with prospective clients, determining client requirements and specifying suitable equipment process applications.
- Project costing of Jones equipment and the preparation of sales proposals to prospective clients.
- Project management of contracts within the specified time frame, budget specification, while managing customer relationship.
- Selling of aftermarket services, maintenance contracts, machine/plant surveillance services and replacements spares to existing clients.
- Office and project administration and assistance in the development of Jones business and projects infrastructure.
- Equipment engineering and development of CAD drawings for projects. Working with external consultants where necessary.

Reason for Leaving : Chemplast closed their KZN Branch

Reference - Chemplast - David Scholtz - Manager - 083 292 067

Experience

Position : Mechanical Draughtsman

Company : Elgin Engineering – Durban

Oct 2002 to April 2003

- Draught basic tanks and heat exchangers including weld and nozzle details.
- Obtain working drawings from clients/designers sketches.
- Manage detailing of machine tolerances, threads, keyways and circlips.
- Draught of sugar mill components
- Feed, top and discharge rollers including tooth detailing.
- Drive and idle shafts with keyway details.
- Manage juice rings and shell seals for optimum cane juice replenishment. Reason for Leaving : 6 month Contract

Reference – Elgin Engineering – Mick Woodhouse – Manager – 031-205 1461

Position : Draughtsman/CNC Programmer

Company : V.R STEEL – Durban - June 2002 to July 2002 (3 week contract)

- Obtain working drawings from clients sketches using AutoCAD 2000 (e.g. flanges, dish ends, barrels, square to round pipes etc.).
- Liaise with factory manager as well as clients regarding amendments or specific enquiries.
- Lead Programming of CNC machines to allow for optimum plate cutting and nesting.
- Assist factory technicians regarding client's specification.
- Act in a supervisory capacity during CNC/guillotine cutting, bending, rolling, punching etc.
- Assist non-technical personnel to comprehend sketches from a 2D format.

Reference – Chemplast - David Scholtz – Manager - 083 292 0677

Experience

Position : Draughtsman

Company : Caroline CAD Services - March 2002 to June 2002 (3 Month Contract)

- Machine part detailing using machine tolerances, threads, keyways and circlip details.
- Draughting of basic tanks and pressure vessels
- Verification of draughting.

Reference – CAD Services – Caroline McKerrow – Manager – 031-776 3819

Experience

Position : Mechanical Maintenance Technician (Trainee)

Company : Elangeni Oil and Soap - Feb 2001 to Jan 2002

- Manage new plant equipment and implementing modifications to facilitate increased productions.
- Assist plant technicians with basic pneumatic, hydraulic and electrical maintenance.
- Familiarise oneself with the various chemical processes.
- Assist in plant projects and learn practical experience. Reason for Leaving : 1 Year Internship

Reference – Elangeni Oil - Ian Mee-Consultant Engineer - 032-459 2949